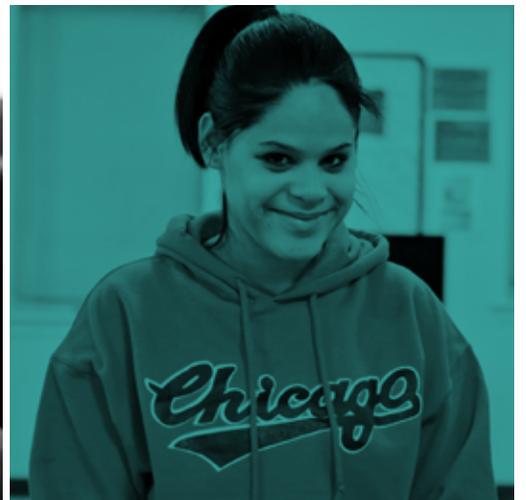
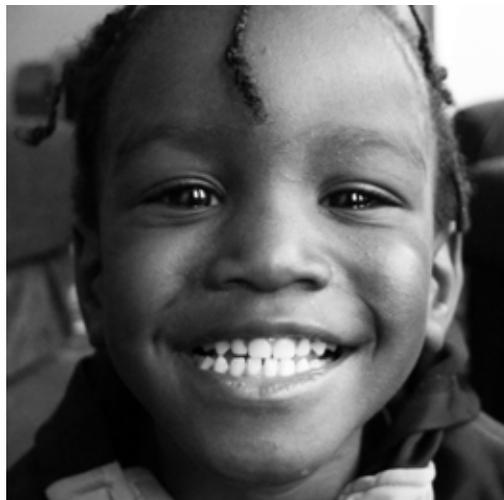
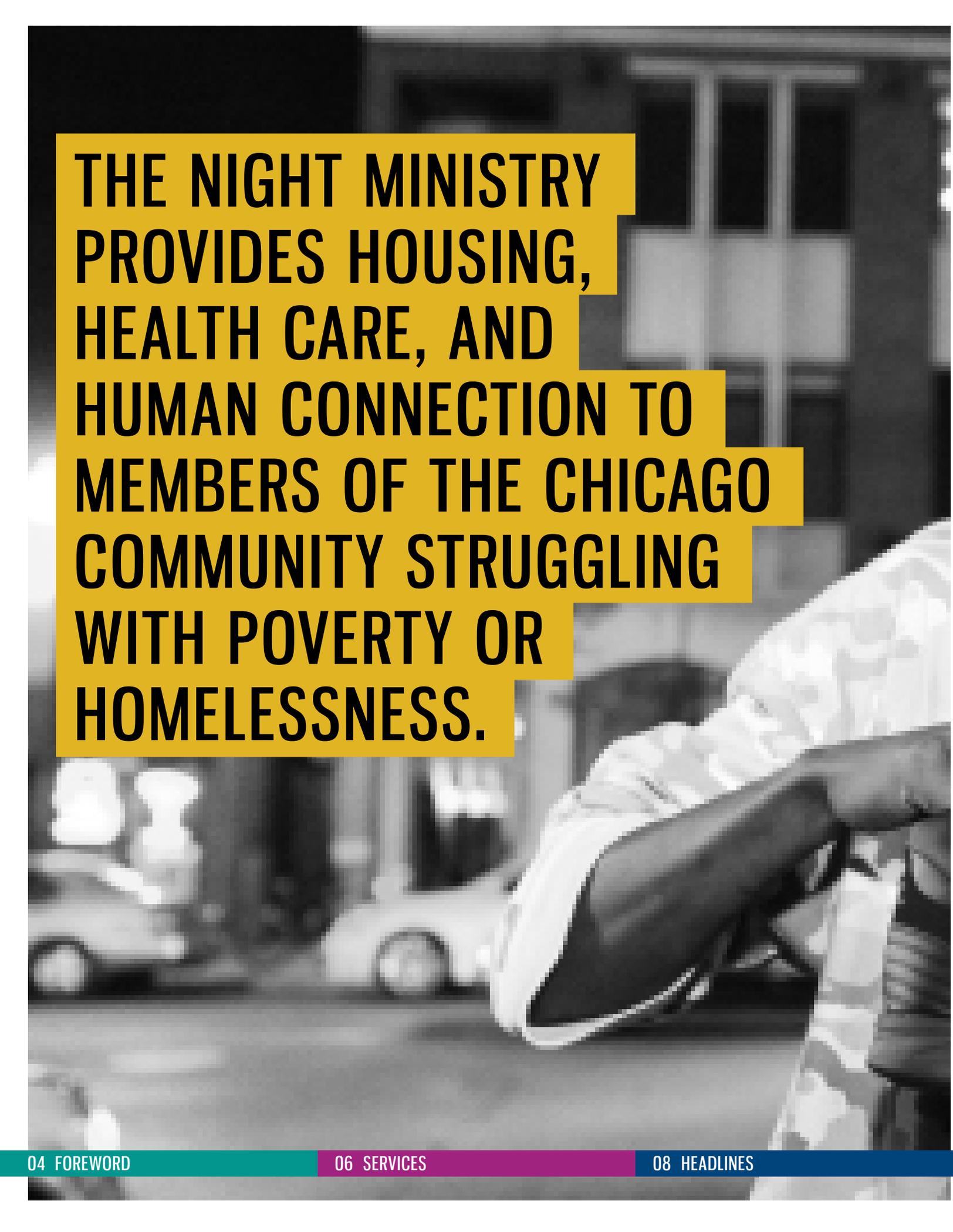




A YEAR OF
HEADLINES

THE NIGHT MINISTRY ANNUAL REPORT 2012





**THE NIGHT MINISTRY
PROVIDES HOUSING,
HEALTH CARE, AND
HUMAN CONNECTION TO
MEMBERS OF THE CHICAGO
COMMUNITY STRUGGLING
WITH POVERTY OR
HOMELESSNESS.**





Dear Friends,

During fiscal year 2012, as the economy continued its slow recovery from a deep recession, your support of The Night Ministry allowed us to continue to provide housing, health care, and human connection to Chicagoans experiencing homelessness or poverty. We are proud of our successes over the past year and are honored to share some of the year's highlights in this annual report: "A Year of Headlines."

The strength and resilience of the people we serve are critical to our being able to extend our services to them, but we also know that our accomplishments would be impossible without your dedication to our work. Your support of The Night Ministry is rewriting the life stories of our neighbors who are trapped in crisis. You make it possible for them to receive social services that are not only life-changing but also life-saving.

Each meal you cooked and served alongside the Health Outreach Bus or Youth Outreach Van, every hour you spent talking to young people in one of our youth shelter programs, and every dollar you contributed to our mission has enriched our work, but all your efforts have also sent a powerful message to our brothers and sisters that you care.

Over the past year your support allowed us to expand our Health Outreach Bus program to include a daytime case manager who assists us in connecting our nighttime clients to daytime supportive services. Your generosity also has enabled us to be involved in two exciting new initiatives—the City of Chicago's new Plan to End Homelessness and the federal government's new Framework for Ending Youth Homelessness. When we announced in August 2011 that we would be reopening The Crib, the overnight shelter for homeless youth in Chicago that we successfully piloted the previous winter, you responded with donations of money, time, housewares, and meals allowing us to provide shelter to almost 300 young people.

We are so grateful for your support and all the ways in which it helps us to serve our shared community. Last year, The Night Ministry touched the lives of 7,891 Chicagoans in need. Yet we know that there is much more work to do. We look forward to a continued partnership with you—together we will change the stories of thousands of vulnerable community members in 2013.

With sincere thanks,

Paul W. Hamann
President & CEO

Laurel A. Neu
2012 Board Chair



PERSONAL HEADLINES

“Seeing the compassion the people we work with on the streets often show to one another is always a tremendous inspiration to me. I still remember one night in Pilsen, when a man came to the Bus extremely hungry and disoriented. We had a few bag lunches that night for emergencies, but not enough for everyone. I brought one out to him. As he started to eat a hard boiled egg with the shell still on, I watched as one of the other men took it from him, peeled it, and gave it back. Others helped him open up the other items in his lunch. In moments like this, we get to see the real character of the people we work with, free of the masks they have to wear to survive on the streets.”

—*Kim Ziyavo, Outreach Minister*

“Every year during the Holiday Celebration, I am amazed by the steady stream of volunteer inquiries from individuals wanting to support The Night Ministry’s programs as well as the generosity of donors.”

—*Gail Bernoff, Manager of Volunteering, Congregational & Community Relations*

“It was a dream come true for me to see our first group of Clinical Pastoral Education (CPE) students graduate from the summer CPE program. They had a wonderful learning experience at The Night Ministry that has shaped their professional work forever.”

—*Mark Bradley, Director of Outreach & Health Ministry*

“In the midst of a reorganization of the Youth Services programs, The Night Ministry’s staff continued to provide quality care which assisted young people in healing their trauma and moving forward. It has been a privilege to be a witness to the stories of those young people and the staff who walked beside them on their journeys.”

—*Carole Mills, Senior Director, Youth Programs*

“I worked with youth on the street and in shelters during my early years at The Night Ministry. I’m always moved when a young person I knew calls to let us know how they’re doing years later.”

—*Barb Bolsen, Vice President of Programs*

“The young people who receive services from The Night Ministry came out in full force on multiple occasions to make their voices heard and create change for young people in Chicago who experience homelessness. For the first time, ‘youth homelessness’ is mentioned in Chicago’s Plan to End Homelessness because of their dedication. The work they have done will create change for the next several years.”

—*Tedd Peso, Government Relations Manager*



SERVICES

Youth Services

Our youth housing programs provide structured, safe, and supportive living situations to youth from all backgrounds who face multiple, difficult challenges. Each year, our programs provide safe shelter to over 500 homeless youth and their young children.

Our 120-day interim program offers housing and social services for homeless youth.

The Transitional Living Program, STEPS, aims to transition teens age 18–20 to independent living within two years.

The Night Ministry’s overnight youth shelter, The Crib, addresses immediate housing needs for youth age 18–24.

Our Response-Ability Pregnant and Parenting Program (RAPPP) is the only shelter in Chicago that has dedicated beds for pregnant or parenting teens as young as 14.

The Youth Outreach team reaches out to homeless and lesbian, gay, bisexual, and transgender (LGBT) youth in Lakeview to offer nonjudgmental support, guidance, food, and self-care supplies.

258

youth and 85 of their children received safe shelter in our 120-day housing programs

299

youth slept in warm, safe beds in our overnight youth shelter, The Crib

2,057

referrals made for youth to access housing, medical and mental health care, and other supportive services

15

youth and 2 of their children obtained safe, reliable housing at our Transitional Living Program

100%

of young people who exited our Transitional Living Program in 2012 entered stable housing

800

youth were contacted by the Youth Outreach Team on the streets of Lakeview



Health Outreach Bus

The Night Ministry's custom 38-foot Health Outreach Bus operates on the ground in Chicago neighborhoods, building relationships and providing immediate, practical resources. Each year, our outreach staff serves over 6,000 adults and youth in need.

Our Bus travels to six underserved Chicago neighborhoods on a regular, reliable schedule all year, offering medical exams, rapid HIV testing and treatment, and a sense of community.

85,234

health outreach contacts with 6,250 adults and youth

1,542

health assessments of homeless, precariously housed, and uninsured individuals

803

individuals tested for HIV, and 100% of HIV-positive individuals accessed health care referrals provided to them by The Night Ministry

209

people were treated for acute medical conditions and injuries on the Bus

304

referrals were made to community-based health clinics that are able to serve as medical homes

587

patients were diagnosed with hypertension, respiratory illness, or diabetes and then participated in disease self-management programs

TOP 10 HEADLINES IN 2012

1

White House Recognizes Innovative Pregnant and Parenting Services

In June, the White House named The Night Ministry's President & CEO Paul W. Hamann one of 13 Champions of Change in the fight against youth homelessness. The award specifically recognized The Night Ministry's innovative services for pregnant and parenting homeless youth. "The 'Champions of Change' have made extraordinary commitments," said Barbara Poppe, Executive Director of the United States Interagency Council on Homelessness, "to helping children and youth reach their full potential despite the challenges arising from the experience of homelessness."

2

Case Management Partnership Leads to Permanent Housing

This year The Night Ministry realized a dream of building a bridge between our nighttime outreach services and our guests' daytime lives. Together with Streetwise, we hired a case manager—Sarah Brown—to work with guests at the Health Outreach Bus, assessing their housing needs and linking them to other services. Already, she has placed two homeless individuals into permanent living situations. "It's definitely created a buzz around the Bus, an excitement," Sarah said. "Clients are excited about the potential of getting off the streets and living independently."



3

Overnight Youth Shelter Serves as City-Wide Model

The Night Ministry's overnight youth shelter, The Crib, was initially funded as a four-month pilot program by the City of Chicago. At its inception, The Crib was the only overnight shelter in the Midwest providing services specifically for young people age 18–24.

After a successful pilot period, The Crib re-opened in August 2011 with support from the City of Chicago and private funders. Shortly after, the city financially supported a 20-bed program on the West Side, developed from the same model as The Crib. In December 2012, the city announced an additional \$1 million in funding dedicated to programs similar to The Crib. The Night Ministry has received both local and national attention for our unique program, and The Crib serves as a program model for other organizations.

4

Electronic Medical Records System Enhances Quality of Service

While The Night Ministry started using Electronic Medical Records (EMR) back in 2010, we really gained momentum during fiscal year 2012. Previously, our outreach and medical teams maintained separate paper charts on The Night Ministry's clients. At meetings, staff needed to compare notes and look through files to determine which clients needed the most support.

After implementing the EMR system, both the outreach and the medical teams were able to store important client information in one easily accessible location. In addition, the EMR system allowed our staff to use the homeless vulnerability index—a tool that identifies and prioritizes homeless individuals for housing according to the fragility of their health. Having all of this data—physical health, mental health, and vulnerability index—in one place enables The Night Ministry to provide higher quality and more timely services to those individuals who need it most. Long gone are the days of searching through client files and comparing notes at meetings. Today, our staff is able to use the EMR system to strategically search for those individuals who are at the highest risk while living on the streets and send them directly to our day-time case manager for housing services.

TOP 10 HEADLINES IN 2012

5

Volunteers Train for Medical Translation

When our nurse practitioners asked for better translation services on our Health Outreach Bus, we reached out to our network of volunteers for help. Cammeo, a volunteer on our Health Outreach Bus for the past two years, volunteered her services. At a prior job, Cammeo had managed upward of 150 professional translators, educating them on ethics and best practices for translation services. Cammeo put together a presentation for our group of Bus translators, where she explained the importance of translating word for word, not summarizing medical conditions, what to do in an uncomfortable situation, and other important aspects of cross-cultural communication. The presentation was videotaped, and today we're using that video as a basis for all of our training sessions for medical translators. The result is an increase in positive, constructive communication among our clients, our translators, and our nurse practitioners on the Bus.

6

Meeting with United States Secretary of Health and Human Services

In March, The Night Ministry was one of only four organizations serving homeless youth invited to meet with Kathleen Sebelius, Secretary of the United States Department of Health and Human Services, to discuss youth homelessness. The secretary, who served as the 2012 chair of the United States Interagency Council on Homelessness—the independent agency that coordinates the federal government’s response to homelessness—noted that she invited the four agencies to the meeting because they are considered “the country’s best homeless youth providers.” The meeting focused on the challenges of implementing and operating programs for homeless youth, challenges and trends of the homeless youth population, and recommendations for the future. Feedback shared at this meeting informed the creation, in June 2012, of the federal government’s first Framework for Ending Youth Homelessness.



7

Youth Advocate for City-Wide Changes to Homeless Services

The future of Chicago’s homeless services forever changed when youth participating in our Homeless Experts Living Life’s Obstacles (H.E.L.L.O.) group attended consumer input meetings to shape Chicago’s new Plan to End Homelessness—Plan 2.0. Over 30 of our youth advocated for the rights of youth on the streets, and as a result the issue of youth homelessness was included as a strategic priority in Plan 2.0.

As the plan began to take shape, our youth stayed involved. Crystal, one of the young leaders in our H.E.L.L.O. group, sat on an expert panel advising the city on issues surrounding youth homelessness.

As a result, several of Plan 2.0’s key objectives include tripling the capacity of the youth housing system from 266 beds to 800 beds by 2019, as well as providing a comprehensive array of services at 24/7 drop-in centers across the city.



8

Young Mother Testifies on Capitol Hill

At the invitation of United States Representatives Judy Biggert and Luis Gutierrez, Starnica, a young woman in our STEPS Transitional Living Program, was chosen as one of several homeless or formerly homeless youth from across the country to testify in front of the House of Representatives Subcommittee on Housing, Insurance and Community Opportunity. Starnica advocated in support of a bill that would amend the definition of “homeless person” to include certain homeless children and youth—using her experiences living with extended family members and in youth shelters as examples.

TOP 10 HEADLINES IN 2012



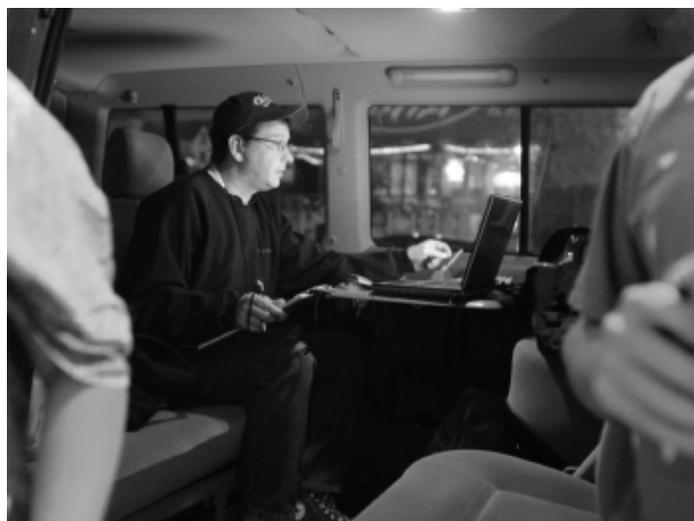
9 STEPS Celebrates Five Years of Success

In May, our STEPS Transitional Living Program celebrated its first five years of providing longer-term housing, intensive life skills education, and supportive services to homeless youth transitioning from one of our 120-day housing programs into the longer term STEPS program.

During STEPS' first five years, 47 young people resided in the program. Of these 47 youth, 41 of them moved into their own apartments, moved in with friends or extended family members, or moved into a college dorm after completing the program. These accomplishments alone are reason to celebrate, but STEPS reached a true milestone when one of the residents, Matt, graduated from the program. During his time at STEPS, Matt finished his bachelor's degree at a prestigious music school in Chicago and secured a full-time job teaching in the Chicago Public Schools. Matt is just one example of the many successes the program will enjoy.

10 Helping to Stop the Spread of HIV

During fiscal year 2012, with the support of the Chicago Department of Public Health and the AIDS Foundation of Chicago, we expanded The Night Ministry's HIV testing program to reach those individuals who we knew were at a higher risk of being HIV positive. While at the beginning of the year our HIV positive testing rate was below 1 percent, by the end of the year our targeted outreach efforts resulted in a 2 percent positivity rate. This increase means that we're targeting individuals at a high risk for HIV better than ever before—and helping to stop the deadly disease from spreading.



FINANCIAL INFORMATION

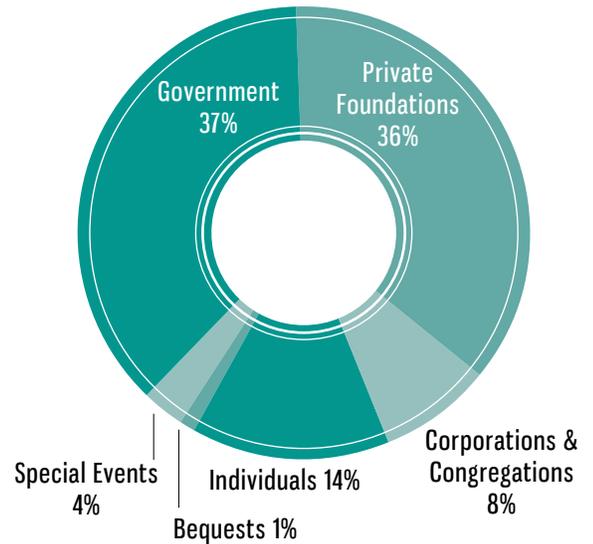
REVENUE

Grants & Contracts	
Government	\$2,068,663
Private Foundations	\$2,038,786
Corporations & Congregations	\$452,836
Total Grants & Contracts	\$4,560,285
Individuals	\$762,960
Bequests	\$45,286
Special Events	\$209,930
Other (Including Interest)	\$11,013
Total Revenue	\$5,589,474

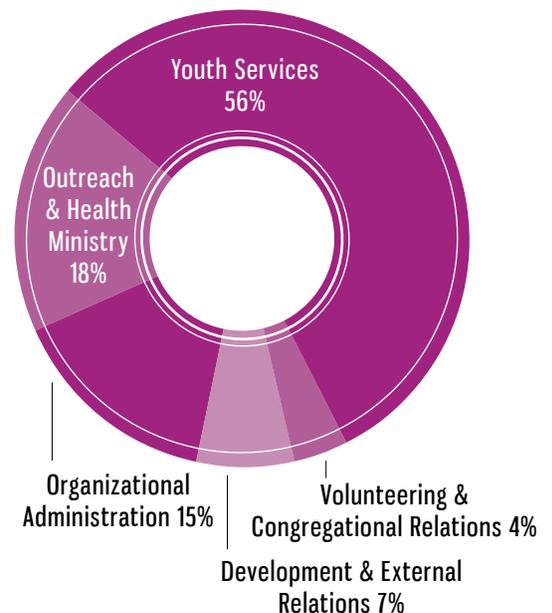
CASH EXPENSES BY FUNCTIONAL AREA

Outreach & Health Ministry	
HIV Prevention & Testing	\$189,416
Medical Services	\$362,211
Bus Outreach	\$533,063
Total for Outreach & Health Ministry	\$1,084,690
Youth Services	
Open Door Shelter—West Town	
Transitional Living Program	\$450,862
Interim Youth Shelter	\$1,023,349
After Care	\$65,598
Total for Open Door Shelter—West Town	\$1,539,809
Youth Outreach	\$411,269
Youth Shelter Network	\$45,042
Open Door Shelter—Lakeview: RAPP Program	\$860,939
Overnight Shelter—Lakeview	\$421,177
Total for Youth Services	\$3,278,236
Volunteering & Congregational Relations	\$230,092
Development & External Relations	\$428,082
Organizational Administration	\$862,690
Total Cash Expenses by Functional Area	\$5,883,790
Cash Surplus (Deficit)	(\$294,316)

SOURCES OF INCOME



USE OF FUNDS



Notes:

- 1) The above numbers do not reflect depreciation for 2012.
- 2) The Night Ministry has maintained a policy of having six months of cash reserves available to meet unexpected financial hardships. With the challenging economic environment that we all face, The Night Ministry, during FY 2012, experienced a reduction in its income. In order to maintain the same level of services to its clients, The Night Ministry has had to use some of these reserves.

CONTRIBUTIONS

The Night Ministry would like to acknowledge all individuals, foundations, corporations, congregations, Young Professionals Board (YPB) Members, and especially Board Members who tirelessly advocate in the community and secure gifts on our behalf. Please note that the below list includes only those gifts made personally by a specific individual.

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Chicago Dept. of Family and Support Services
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 Plymouth Congregational UCC, Burlington, WI
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 The Episcopal Church of St. James the Less, Northfield
 The Lions Club of Long Grove
 Trinity Slovak Lutheran Church, Chicago
 Wellington Avenue United Church of Christ, Chicago
 Women's Association Unit 2 of Union Church of Hinsdale

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More than 1,055 individuals, corporations, clubs, congregations and families donated in-kind gifts to The Night Ministry in 2012. These included blankets, hygiene items, socks, diapers, gloves, and more, and the value exceeded \$318,663. We thank all who donated—no matter how large or small the gift—it made a difference.

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Carter-Westminster United
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Christ Church, Winnetka
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Heights

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Divine Word Missionaries, Techny
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Chicago
Edgebrook Lutheran Church,
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Glenview Community Church
Grace Baptist Church, Chicago
Grace Episcopal Church, Chicago
Grace Lutheran Church & School,
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Holy Covenant M.C.C., Brookfield
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Holy Family Catholic Parish,
Inverness
Holy Family Church, Chicago
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Holy Trinity Lutheran Church,
Glenview
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Red Line Ministries
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Redeemer Lutheran Church, Park
Ridge
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Chicago
Resurrection Lutheran Church,
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Saint Bonaventure Church, Chicago
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Saint James Lutheran Church, West
St. Paul
Saint Scholastica Academy
Saints Faith, Hope & Charity
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Daniel Bednarz

Dan Bednarz’s biggest belief in life was that “you always have to try to help other people.” A pharmacist for most of his life, Dan felt that regardless of a person’s financial circumstances, he or she always deserved to be treated as a human being and with respect. When he and his partner Terry started to look for a local charity to support, Dan insisted on finding a charity that shared this value.

After discovering The Night Ministry through word of mouth, Dan and Terry went on several program tours to learn more about our work. “We liked what we saw and how people were treated,” Terry told us. “The Night Ministry was altruistic, and the services made sense.” Dan appreciated the way we treated our clients—as human beings who deserved respect—because it was the same approach that he took with his pharmaceutical clients every day.

Dan and Terry were deeply involved with the Rotary Club of Chicago–Lakeview, and in recent years had worked to get the Rotary involved with The Night Ministry’s work. With encouragement from Dan and Terry, the Rotary Club of Chicago–Lakeview funded

a facelift of The Night Ministry’s Response-Ability Pregnant and Parenting Program (RAPPP) resource room—a room where young women can go to apply for jobs, complete homework, or just have a quiet place to work.

Dan and Terry supported The Night Ministry’s work for over seven years before Dan passed away unexpectedly in June 2012. Prior to his passing, Dan had told Terry that in the event of his death, he wanted to designate donations to The Night Ministry instead of receiving flowers. The contributions The Night Ministry received from Dan’s family and friends were numerous, and left a lasting impact on the work we do. But the impression that Dan left went far beyond these financial gifts. “If you talked to Dan, he was paying attention—his full attention,” Terry said. “He was a good man who cared about other people.”

We are so grateful for the time we spent with Dan. We know that his legacy will live on forever in the hearts of all of us who knew him—and in all of those who are continuing to benefit from his generosity.

THANK YOU

The Night Ministry would like to thank the following individuals who made this annual report possible: Heather Eidson, Sharon Gaietto, Chris Kirzeder, Eileen Ryan, and Sean M. Schmidt (photography); Jessica L. Howe & Tedd Peso (copy); and Jessica L. Howe (design).

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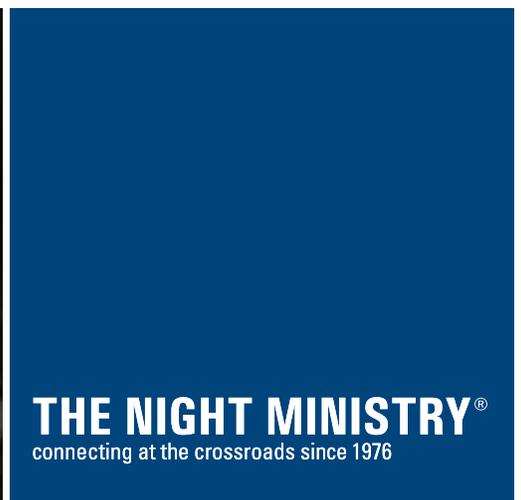
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